

Keiko Tanaka

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Keiko Tanaka began her career as an international minute-keeper at an insurance company. After quitting this job she began researching financial ADR. It was during this time, in 1998, that she first encountered mediation. She then received mediation training and supervision in England, the United States and other countries. In 2000 she established the first mediation organization in Japan and continues to work as a mediator, trainer and research writer as a pioneer of Japanese mediation. In addition to serving as a mediator in the family court, she has mediated more than 450 cases over 12 years dealing with marital issues such as international marriages, children, property and inheritance matters. Outside her work as a family mediator, she is a pioneer of financial ADR, a council member of a financial services agency, a steering committee member of the Foreign Non Life Insurance Association of Japan, advisory board member of the Small Amount & Short Term Insurance Association of Japan, and ADR member of the National Consumer Affairs Center of Japan. She is also currently developing mediation and conflict management education in schools.